



R-GROUP
INTERNATIONAL

Capability Statement

OUR KEY POLICIES

Work, Health and Safety

R-Group has a comprehensive workplace health and safety policy to ensure an uncompromising commitment to the safety and well-being of our people and those we work with. We maintain best practice in our approach to workplace safety at all times.

Healthy Workplace

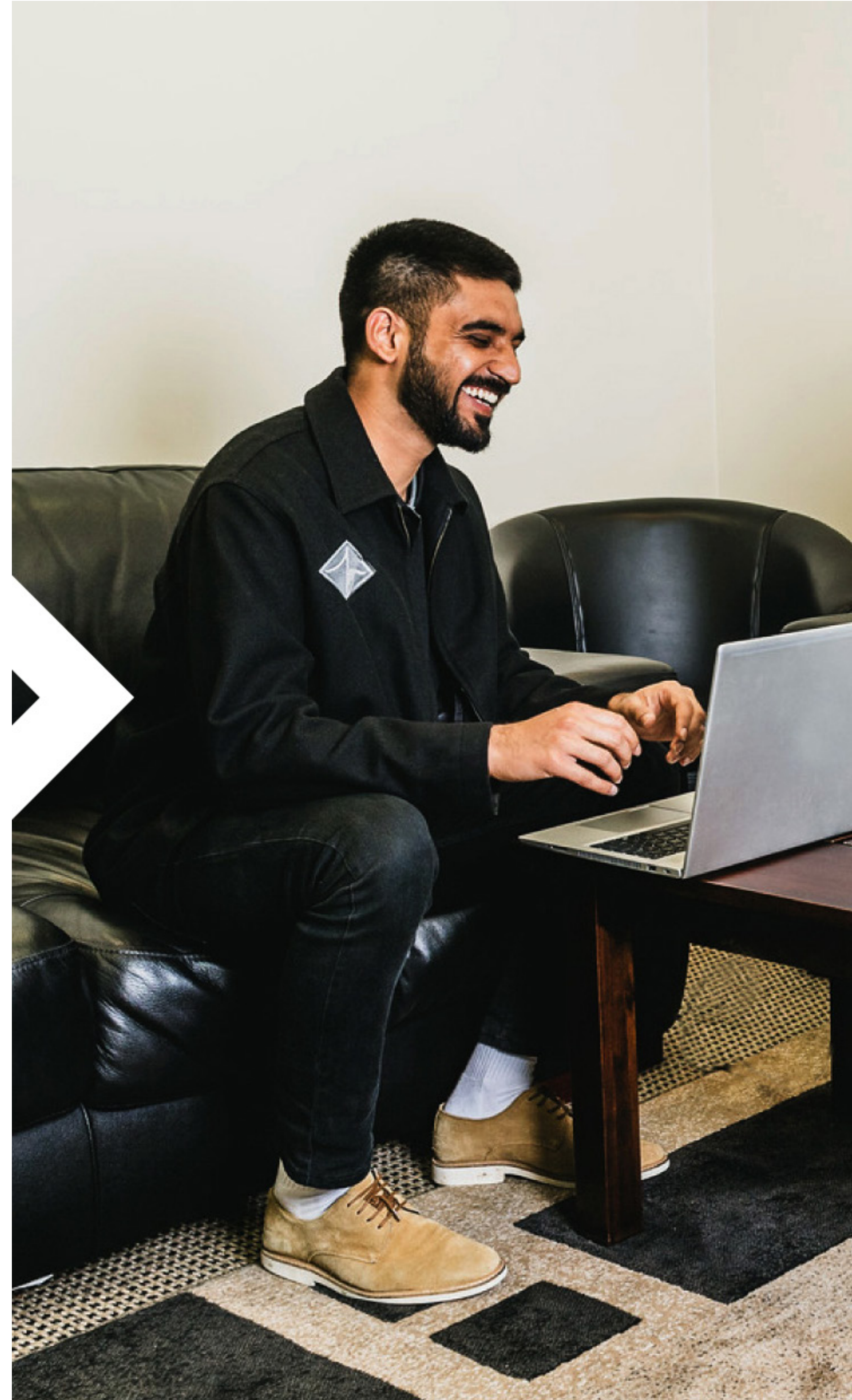
We maintain a workplace environment and culture that supports mental health and wellbeing. R-Group has a comprehensive workplace wellness policy that ensures that our work environment and facilities support and promote workers to be healthy and active. We maintain best practice to our approach through an internal Health and Wellbeing Committee. Further to these initiatives, R-Group has achieved both bronze and silver recognition for adhering to a healthy workplace by Healthy Workplace WA. We were fortunate enough to be nominated for the **2022 and 2023 AIM WA Pinnacle Workplace Wellbeing Award**.

Environment

R-Group recognises its responsibility to the environment beyond legal and regulatory requirements, and has an Environmental Policy that minimises impacts on the environment. We continue to show our support to the growing IT industry by e-wasting end of life electronic equipment and purchasing 25% green renewable energy.

Diversity and Inclusion

R-Group promotes and encourages a diverse and inclusive workforce, by fostering an environment of mutual learning, respect, dignity, openness to other cultures and an appreciate of different and alternative perspectives.





Telecommunications

TELECOMMUNICATIONS CARRIER ♦ VoIP ♦ INTERNET TRANSIT

R-Group is a **licensed Telecommunications Carrier** (License 324) under the Australian Communications and Media Authority (ACMA).

We offer a wide range of telecommunication services primarily for our Mining and Government Clients at a competitive rate.

- SIP Trunks
- Fibre Optic, Microwave, Satellite, DSL, NBN
- Point to Point/Multipoint VPN and WAN
- Fibre Optic Networking (xWDM, GPON, Active Ethernet)
- PBX Integration, Upgrade, Design and Implementation
- Number Porting and Management
- Call Flows





Unified Communications

FULLY HOSTED ♦ COLLABORATION SPACES ♦ COMPLETE UC SOLUTIONS

Microsoft Teams | Cloud Telephony | PBX

As a trusted Microsoft Partner, we make significant investment in infrastructure, training and accreditation to enable our team to deliver outstanding results. Our personnel include a range of suitably qualified and experienced staff.

R-Group has been responsible for deploying and managing systems from businesses with 20 people to enterprises with thousands of seats, R-Group has proven experience to deliver in challenging circumstances. Our system is unique in which it allows for migration interoperability with legacy systems.

Further to our Telephony Solution, we supply:

- Microsoft Teams Rooms/ Video Conferencing
- Collaboration Devices
- End User Devices
- End to End Project Planning and Management
- Enterprise Voice Enabled
- Instant Messaging
- Desktop Sharing
- Full Video Integration
- Readiness Assessments
- Training





Microsoft Teams Meeting Rooms

PLAN ♦ MIGRATE ♦ MANAGE

R-Group can fast-track your digital transformation with a Microsoft Teams Meeting Room assessment that will assess your workspace environment and provide secure and seamless device options and solutions that meet your needs.

As a Microsoft Solutions Partner for Modern Work, R-Group will provide you with:

Dedicated Specialist Team: The Microsoft Specialist team is here to support you throughout the entire journey with Teams Room solutions.

Assessment Services: By understanding your different meeting spaces, we suggest the optimal combination of technology to focus collaborative meetings.

Training & Adoption: Our training sessions will teach you how to have more inclusive, productive meetings with Teams Room solutions.

Technical Support: Our dedicated specialist team can help customers deploy, secure and manage their new Teams Room devices and provide ongoing support.



Microsoft 365 Cloud

PLAN ♦ MIGRATE ♦ MANAGE

We are a Microsoft Solutions Partner for Modern Work and a Microsoft CSP (Cloud Service Provider). We have vast experience in integrating Microsoft 365 for our clients that are ready to take the next step in cloud productivity.

We have the required skills and capability to assist organisations with migrating from an on-premise solution to the Cloud Microsoft 365 platform.

- Subscription Based Microsoft Licensing
- Cloud Access
- Full Microsoft Office Suite
- Exchange, Sharepoint and Microsoft Teams Licensing
- Intune and Windows Auto Pilot for Endpoint Management





Remote Implementation Services

SWIFTLY ♦ SAFELY ♦ SURELY

R-Group's strong capability to deliver is demonstrated over a range of successful infrastructure projects across Western Australia. Positive outcomes have been achieved in sometimes highly challenging circumstances in respect of construction, distance, logistics, restrictive time frames, environmental conditions with complex technical requirements. In each case R-Group has delivered on time and on budget.

With many years of experience in providing information technology to the resources and mining industry, R-Group's innovative approach to network and telecommunications overcomes the significant challenges of traditional approaches to networking and telephony in the mining industry. We deliver technology systems and high-speed networks across regional Western Australia that improve productivity, increase efficiency, reduce operations costs, and ensures the safety of personnel.





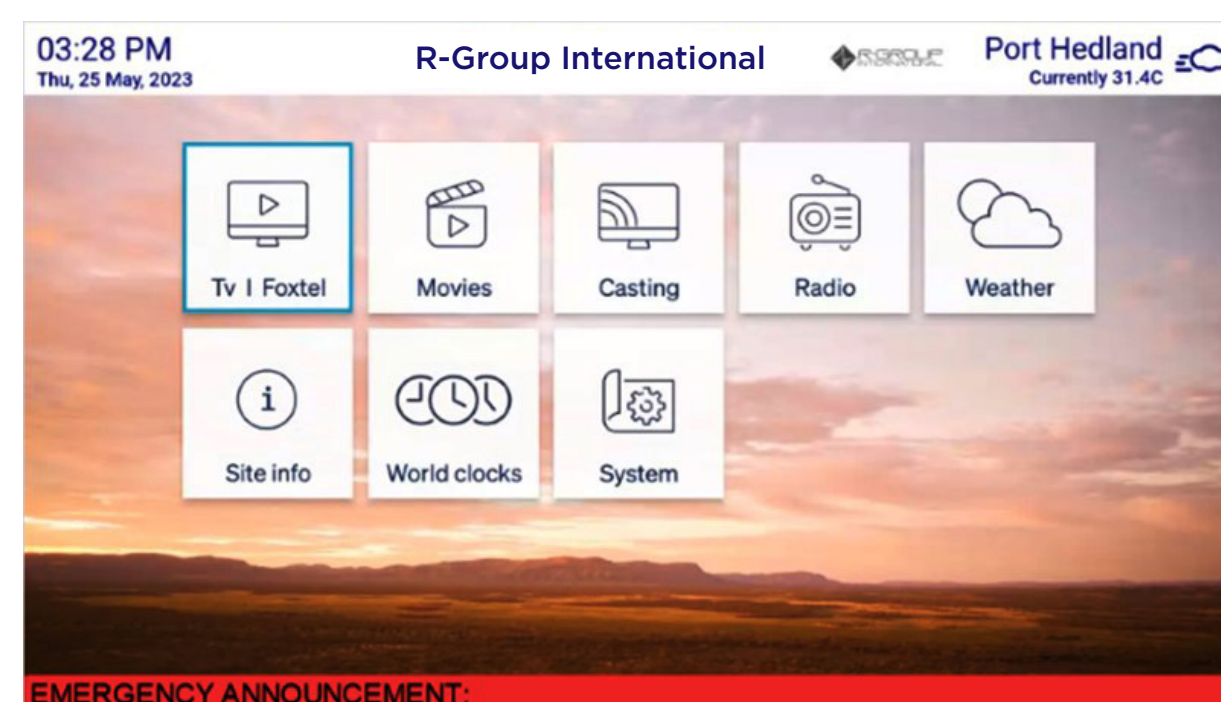
Village Entertainment Solution

CENTRALLY MANAGED VIDEO ON DEMAND IPTV INFORMATION WI-FI

A future-proof entertainment and communication solution providing your on-site team with a “home away from home” environment to improve their quality of life whilst working away on remote mine sites.

Through constant innovation and research, our market-leading mining industry entertainment and content platform is a complete ICT solution, giving your mining workforce access to:

- Latest in movies and entertainment (including casting features for BYOD)
- Key information relating to mine operations, personal health and wellbeing
- Weather alerts
- WH&S systems
- Emergency warnings





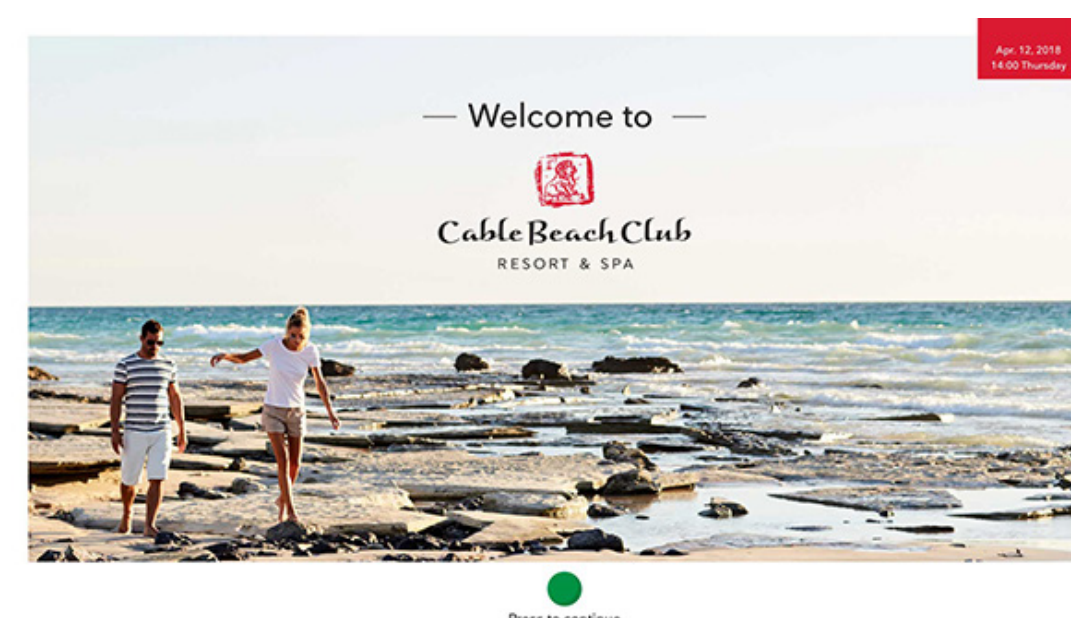
Guest Entertainment Solution

CENTRALLY MANAGED ♦ VIDEO ON DEMAND ♦ IPTV ♦ INFORMATION

Our entertainment system provides clients with a fully customisable platform of features offering world-class blockbuster entertainment, branded services and information specific to your business and desired viewers. The system caters for a diverse audience to ensure it meets simplicity and ease of function whilst providing a large variety of personalised content.

As experiences are continuing to evolve and guests are craving the convenience of home, our in-room entertainment platform now provides seamless access to a user's own streaming service through easy to use casting functionalities built into the system to ensure that you maximise guest satisfaction.

- Latest in movies and entertainment (including casting features for BYOD)
- Key site information relating to facilities, dining and local events
- Weather alerts
- WH&S systems
- Guest Services





AV and Digital Signage

VIDEO WALLS ♦ CONFERENCING SYSTEMS ♦ INSTALLATION

R-Group provides dynamic, centrally controlled digital signage systems for corporate and commercial venues with proven capability in the deployment of highly flexible and customisable digital signage solutions for various applications and size of clients.

- Video Walls and Arrays
- Arenas and Stadiums
- Hotels and Conference Venues
- Public Information Areas
- Retail
- Metropolitan, Regional or Remote
- Indoor/Outdoor
- Centralised Management Functions





Managed Services

INCIDENT MANAGEMENT ♦ MONITORING ♦ UPDATES ♦ MAINTENANCE ♦ SECURITY

We provide a full range of IT support services including service desk, remote and onsite support. Our managed service department maintains complete systems and offers a full range of technical support and assistance. Services may be engaged on a fixed contract basis to organisations requiring wholly outsourced IT services or as a complement to existing teams who need lower or higher level assistance.

- Monitoring, Maintenance and Break-fix Support for Server, Storage, Network and Desktop Systems
- Optimisation, Upgrades, Data Backup and Recovery
- Security Management
- ITIL Aligned Service Structure
- Available 24x7x365
- Comprehensive Service Desk based in Perth, Western Australia
- Comprehensive vulnerability assessments to highlight gaps in your security posture

Talk to us

We'd love to hear from you

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