



R-Group has provided ICT support for Pelican Manufacturing since 2003. Established over 30 years ago this leading Perth based family owned company design, manufacture and supply products to aid daily living particularly for elderly and disabled people. Whilst working with Pelican our service provision has included managed services, project management and telecommunications services which span across many delivery areas including:

- on site and remote support
- provision of internet services
- server upgrades
- licence procurement and renewal
- backup management and recovery
- ICT equipment procurement and install
- on premise PBX

Over the years we have provided support for incidents, outages and assisted in proposing upgrades to the in-house system to ensure it is fit for purpose which has been well received by the client. Managing Director John Bromberger shared “Please take this as an endorsement that for over 15 years, from when Josh and Chris first started, we have had outstanding service and we would recommend them to any other company. During this time we have had some problems, which are sorted out as quickly as possible and with a smile”

